

ON-PROPERTY
TRANSPORTATION



Hilton

TULUM RIVIERA MAYA
ALL-INCLUSIVE RESORT

ON-PROPERTY TRANSPORTATION



Hilton Tulum Riviera Maya All-Inclusive Resort offers the largest and only events center in Tulum with 50,000 ft² (4,600 m²) of exquisitely designed space for extraordinary events, conferences, corporate events and celebrations among the lush mangroves from Tulum. We proudly provide a modern and elegant decoration of indoor and outdoor spaces for extraordinary events of any kind with the possibility of including a tailor-made shuttle service between our convention center and resort.

We provide a fleet of trolleys between 7 am-11 pm to connect our guests between their Casas (Guestroom Buildings), our Main Lobby, Restaurants, and Family Zone.



ON-PROPERTY TRANSPORTATION



Trolleys, shuttles and vans.

Based on your group's agenda, our team will expand this service to include personalized logoed shuttle-vans, to ensure your participants are taken care of. This includes, but is not limited to, transportation to and from the convention center at the start and end of each day, as well as transportation to and from the resort for participants who require last-minute trips to their room. Together with you, we will create a transfer logistics plan based on your group's agenda, number of participants, and event locations each day.



Should your group's activities extend past the provided service hours of 7 am to 11 pm, or should your team desire additional vehicles, routes or services over and above what is offered, your Group Sales Manager will be happy to source additional service quotes for you.



In the event that your group prefers to use another transportation service provider, or any other service providers, please notify your Group Sales Manager so confirmations and preparations can be made with those companies and our Transportation Manager and/or Catering and Events Managers.

PICK-UP AREAS



H Main Building

- Enclave Lounge
- Auma Restaurant
- Azulinda Grab & Go
- Azulinda Bar
- Maxal Restaurant
- Vela Norte Restaurant
- La Luce Restaurant
- Noriku Restaurant
- Pool Bar
- Fitness Center

Property Locations

- ① Convention Center Tulkal
- ② Terrace
- ③ Conrad Spa
- ④ Teens and Kids Club
- ⑤ Kids Pool
- ⑥ Vela Sur Restaurant
- ⑦ Grill
- ⑧ Cevicheria

TRANSFER TIMES

PICK UP	LOBBY	VELA NORTE	CASA 1	CASA 2	CASA 3	CASA 4	CASA 5	VELA SUR	CASA 6	CONVENTION CENTER
ROUTE 1		00:00	01:30	03:00	04:30	06:00	07:30	09:00	10:30	12:00
ROUTE 2	00:00									10:00
ROUTE 3								00:00	01:30	03:00

- R1 :Vela Norte to the Convention Center (go through Casas)
- R2 :Lobby to the Convention Center (without going through the Casas)
- R3 :Vela Sur to the Convention Center

PICK-UP AREAS



Our transfer operation from the Hilton Tulum Riviera Maya All-Inclusive Resort Hotel to the Tulkal Convention Center and vice versa, according to the number of guests, works as follows:

NUMBER OF PASSENGERS

PASSENGERS	20-49	50-199	200-399	400-699	700-1,000+
TROLLEY (22 PASSENGERS)	2	4	4	7	7
EXTRA WAGON (22 PASSENGERS)		2	3	3	3
VANS (10 PASSENGERS)		4	2-4	6-12	18-20
TOTAL	2	10	15	22	30
TOTAL ESTIMATED TIME	16 min	20 min	25-35 min	30-45 min	45-55 min

Transfer times are estimated and may vary according to the number of groups in house, extraordinary requests, extended hours, participant delays, weather conditions, if participants are staying at both hotels (Hilton and Conrad) and events that are taking place at the same time.

For more information, please contact your Group Sales Manager.

We appreciate your consideration.

